



Job title: Wait Staff and Banquet Staff

Location: Lake House Grille

Duration of job: Seasonal

Days worked: 2-5 days as available

Weekend work: As scheduled

Pay rate: \$13-\$18/hr. + pooled gratuity

Benefits – Shift meals, 401k plan, dining and retail discounts, and use of golf and lake amenities.

Detailed job description, including responsibilities, work performed, tools or equipment used, etc.:

- Responsible for providing professional, efficient, and friendly service
- Maintain knowledge of all restaurant menus and relating Catamount event menus
- Accurately order food and beverages and expedite guest check settlements in the designated system
- Assist guests with menu suggestions while reaching the highest of sales standards
- Setup and preparation of food and beverage operations within the guidelines
- Maintain all serving areas and stations in a clean and organized manner
- Report all guest complaints to supervisor immediately and communicate overall feedback to supervisor
- Support fellow Catamount staff members to maximize efficiency and image of overall operations
- Communicate with the supervisor for any priority needs, changes in procedures and specific requirements

Physical Requirements:

- General restaurant environment, bending, standing, and walking for extended periods of time
- Must be able to lift 50 lbs.

Minimum skills, experience, education, and ability required for this job:

- High school degree or equivalent
- Must be able to maintain composure under stressful situations
- Must have experience in a dining establishment or related work experience
- Detail oriented as it pertains to accuracy for food and beverage orders
- Ability to learn Catamount food and beverage system
- Attend all mandatory meetings and training as requested

Miscellaneous information:

- This is a non-exempt position