



Job title: Wait Staff and Banquet Staff

Number of openings: 10

Location: Lake House Grille

Duration of job: Seasonal

Starting date: May/June

Days worked: 2-5 days as available

Weekend work: As scheduled

Supervisor: F&B Manager

Pay rate: \$13-\$16/hr. + pooled gratuity (\$8-\$25/hr.)

Benefits – Shift meals, Holiday Bonus, 401k plan, Educational Scholarship, Dining and Retail discounts, and use of Golf and Lake amenities.

Detailed job description, including responsibilities, work performed, tools or equipment used, etc.:

- Responsible for providing professional, efficient, and friendly service
- Maintain knowledge of all restaurant menus and relating Catamount event menus
- Accurately order food and beverages and expedite guest check settlements in the designated system
- Assist guests with menu suggestions while reaching the highest of sales standards
- Setup and preparation of food and beverage operations within the guidelines
- Maintain all serving areas and stations in a clean and organized manner
- Report all guest complaints to supervisor immediately and communicate overall feedback to supervisor
- Support fellow Catamount staff members to maximize efficiency and image of overall operations
- Communicate with the supervisor for any priority needs, changes in procedures and specific requirements

Physical Requirements:

- General restaurant environment, bending, standing, and walking for extended periods of time
- Must be able to lift 50 lbs.

Minimum skills, experience, education, and ability required for this job:

- High school degree or equivalent
- Must be able to maintain composure under stressful situations
- Must have experience in a dining establishment or related work experience
- Detail oriented as it pertains to accuracy for food and beverage orders
- Ability to learn Catamount food and beverage system
- Attend all mandatory meetings and training as requested

Miscellaneous information:

- This is a non-exempt position